

CASE STUDY: PROJECT PRO

Department of Health and Human Services

Scope:

Design & project manage the **Test Purchase Program** for 42 local councils

- 3 year contract
- 2 x 1 year extensions

Overview of solution:

End-to-end project management

- Strategic sourcing
- Attraction strategy design
- Delivery of assessment centres
- Selection
- Training design & delivery
- Due diligence
- Police Checking
- Induction management
- Onboarding

42
regions

<3 days
time-to-fill

3
Renewals

CASE STUDY: TALENT POOL + PROJECT PRO

WorkSafe: Victorian Workcover Authority

Scope:

Manage large volume application and shortlisting processes for multiple Workplace Inspector positions

- 8 week project

Overview of solution:

- Management of all applications and queries
- Applicant assessment including video interview
- 22 Assessment Centres
- Scheduling of shortlist panel interviews
- Background, qualification & police checking
- Execute satisfaction surveys
- Offer management

100%
SLAs met

800
Applications

2
Renewals

CASE STUDY: RPO FLEX

Zenitas: AHC & ACARES

Scope:

Talent pipeline, screen and shortlist qualified, verified Disability Support Workers and Domestic Assistants

- November 2019 to current

Overview of solution:

- Configuration of AI tool to automate workflow
- Strategic sourcing design
- Hyperlocal advertising & digital search for regional areas
- Integration of technology to use LiveHire
- Coordinate interviews
- Background, qualification & police checking.

**<1 hour
application to
contact**

**>250
shortlisted**

**AI
supported**

CASE STUDY: MANAGED SERVICES

Victorian State Government

Scope:

State Purchase Contract - lead contractor managing third party agencies to deliver recruitment services.

- 3 year contract
- 2 x 1 year extensions

Overview of solution:

- Configuration of AI tool to automate workflow
- Strategic sourcing design
- Hyperlocal advertising & digital search for regional areas
- Integration of technology to use LiveHire
- Coordinate interviews
- Background, qualification & police checking.

**>18,000
placements**

**69,560
annual
transactions**

**3
renewals**

CASE STUDY: PROJECT PRO

Swinburne University

Scope:

Manage the recruitment and shift allocations for EAWs (disability support workers) across all campuses

- Piloted in 2010
- Services continuing

Overview of solution:

- End to end recruitment of EAWs
- 4 different role functions
- Rostering of EAWs throughout semesters and teaching periods
- Candidate management, including backfill and last minute bookings
- Bi-annual induction and training on service provision and OHS

**>8,000
placements**

**< 24hrs
time-to-fill**

**3
renewals**

CASE STUDY: PROJECT PRO

Leadership

Plus

Scope:

Manage the recruitment and appointment of 6 Disability Advocates

- 5 week timeline

Overview of solution:

- Design recruitment and assessment methodologies
- Targeted Job Advertisement
- Digital talent search
- Shortlist of qualified and suitable applicants provided
- Coordination of panel interviews
- Negotiation and administration of employment contracts

**100%
SLAs
achieved**

**5 week
turnaround**

**4 star
Satisfaction**

CASE STUDY: PROJECT PRO

Comission for Children and Young People

Scope:

Manage the recruitment for the establishment of a new government agency

- 2 month timeline
- 30 roles

Overview of solution:

- Defining high performance behaviours for organisation that did not yet exist
- Design and execute recruitment and assessment methodology
- Candidate management
- Designing and execute assessment centres
- Shortlist profiles to meet CCYPs preferences
- Background verification

30
placements

98%
SLAs
achieved

12 niche
disciplines